The City of Woodstock's **Code Enforcement Program provides the** requirements to ensure public health, safety, and welfare of its residents. The program is designed to help residents identify and correct violations which detract from the appearance of their home, neighborhood, and community. A clean, well kept city increases property values and enhances community pride.

City Hall, which houses the Office of the Mayor, Office of the City Manager, Finance, Human Resources, Community & Economic Development Department, can provide you with information and assistance for the following services:

- ➤ Water bill collection (night deposit box located adjacent to the east parking lot of Woodstock City Hall)
- > Special User Travel Cards for senior citizen transportation
- > Recycling containers
- > Garbage bags
- Yard Waste Disposal stickers
- > White Goods Disposal stickers
- Garage Sale permits (Finance Dept.)
- > Building & Zoning assistance
- > Employment information
- > General City information

City Hall is open 8:30 a.m. to 5:00 p.m. Monday through Friday, and 8:30 a.m. to 7:00 p.m. on Tuesdays.

City of Woodstock 121 W. Calhoun Street Woodstock, Illinois 60098 Phone (815) 338-4300 Fax (815) 334-2267



Being a Good Neighbor

City of Woodstock 121 West Calhoun Street Woodstock, IL 60098 www.woodstockil.gov

BEING A GOOD NEIGHBOR STARTS WITH....

- > Keeping your lawn mowed. This not only looks nice, but helps keep out unwanted bugs, and keeps weed seeds from spreading.
- > Keeping your property clear of debris and garbage. This helps keep it out of other yards.
- > Making sure your garbage receptacles have tight fitting lids. Garbage cannot be placed for collection more than 24 hours in advance of your pickup day. Collect your receptacles within 24 hours after your pickup day.
- > Working on vehicle repair in appropriate areas. Major vehicle repair is not allowed in residential areas.
- Making sure your vehicles are parked on a paved surface and not overhanging a public sidewalk. This includes boats, trailers, and recreational vehicles. Parking on your lawn or parkway is prohibited in Woodstock.
- Keeping vehicles, boats, RVs, and trailers operable, registered, and licensed unless completely enclosed in a garage out of view from the public.
- > Cleaning up after your dog. This helps avoid noxious odors and unwanted pests.
- > Making sure your pets are not causing disturbing noises by repeatedly barking, howling, or whining.

- > Trimming tree branches and shrubbery so they do not obstruct pedestrian and vehicle traffic.
- > Removing any fallen or cut trees, and limbs from your property. Removing brush piles helps abate unwanted rodents and pests, and lessens the risk of fires.
- > Obtaining a permit to conduct a garage sale on your property. Residents are allowed two garage sales and one moving sale within a twelve month period. 2 signs are allowed to be posted on the public right-of-way, but must be freestanding and not attached to utility poles or street signs.
- > Contacting the Community & Economic Development Department before starting any construction, remodeling, installation of fences, pools or decks to verify whether a permit is needed.
- > Building or performing construction between 7:00 a.m. and 9:00 p.m., Monday through Saturday. On Sundays and legal holidays work may be performed between 10:00 a.m. and 5:00 p.m. Legal holidays consist of New Years Day, Memorial Day, the Fourth of July, Labor Day, Thanksgiving Day, and Christmas Day.

When Reporting a Violation:

Please provide the exact location of the property in violation. Reporting the exact location of the property is very important. If the property is vacant or you're not sure of the address, please provide the block number or the direction from a known address.

Please provide an exact description of the violation: For example, "Inoperable vehicle in the driveway," or "Junk stored on the front porch."

In order to provide proper follow-up, it is important to leave your name, address, and telephone number. The inspector may need to contact you for additional information.

COMPLAINANTS REMAIN ANONYMOUS

If you have any questions, concerns and/or would like to report a possible violation please call, e-mail, or write,

Donovan Day Assistant to the Director codeenforcement@woodstockil.gov **Community & Economic Development Dept** P.815.338.4305 F.815.334.2267